

NEW YEAR WITH NEW IDEAS!

I am delighted to introduce everyone to our first edition of the ***NCS Staff Newsletter!***

This is intended to be a regular quarterly newsletter to communicate and share all the many great things that happen; or are going to happen within our company. This is also to share your personal and employment success stories with all our amazing team!



In a world full of negativity....

Let's share in everything positive!

Have something you want to share with everyone?

Are you getting married? Have you gotten a new pet? Have you recently accomplished something great? Submit your story/sentence to amanda.legault@northern911.com so you can share it with everyone!

♪ *Tell Us Something Good!* ♪

RECENT AWARDS



A Congratulations is in order to our Answering Service team for winning the exclusive CAMX 2018 Award of Excellence for 17 years. The Award is presented annually by the Canadian Call Management Association, the industry's Trade Association for providers of call centre services including telephone answering and message delivery. Northern Communications was presented with the Award recently at the CAM-X 54th Annual Convention and Trade Show held at the Marriott Resort & Spa, in Puerto Vallarta, Mexico.

WAY TO GO TEAM!!

TEAMWORK IS THE SECRET
THAT MAKES COMMON PEOPLE
ACHIEVE UNCOMMON RESULTS.

- Henry Enoch Osoha



Management love to award staff all year long, however once a year at our annual Staff Appreciation Party they award the staff who have Perfect Attendance.

Perfect Attendance



Manager Leisa McDonald presenting to Louisa Keith



Manager Tom Bennet presenting to Derrick St. Marseille



Manager Taylor Shantz presenting to Sabrina Buckland

Perfect Attendance

Let's All Congratulate our 2019 Perfect Attendance Winner's!

Have an idea for the newsletter – Please Share It with Me!



Email me your awesome idea!!
amanda.legault@northern911.com

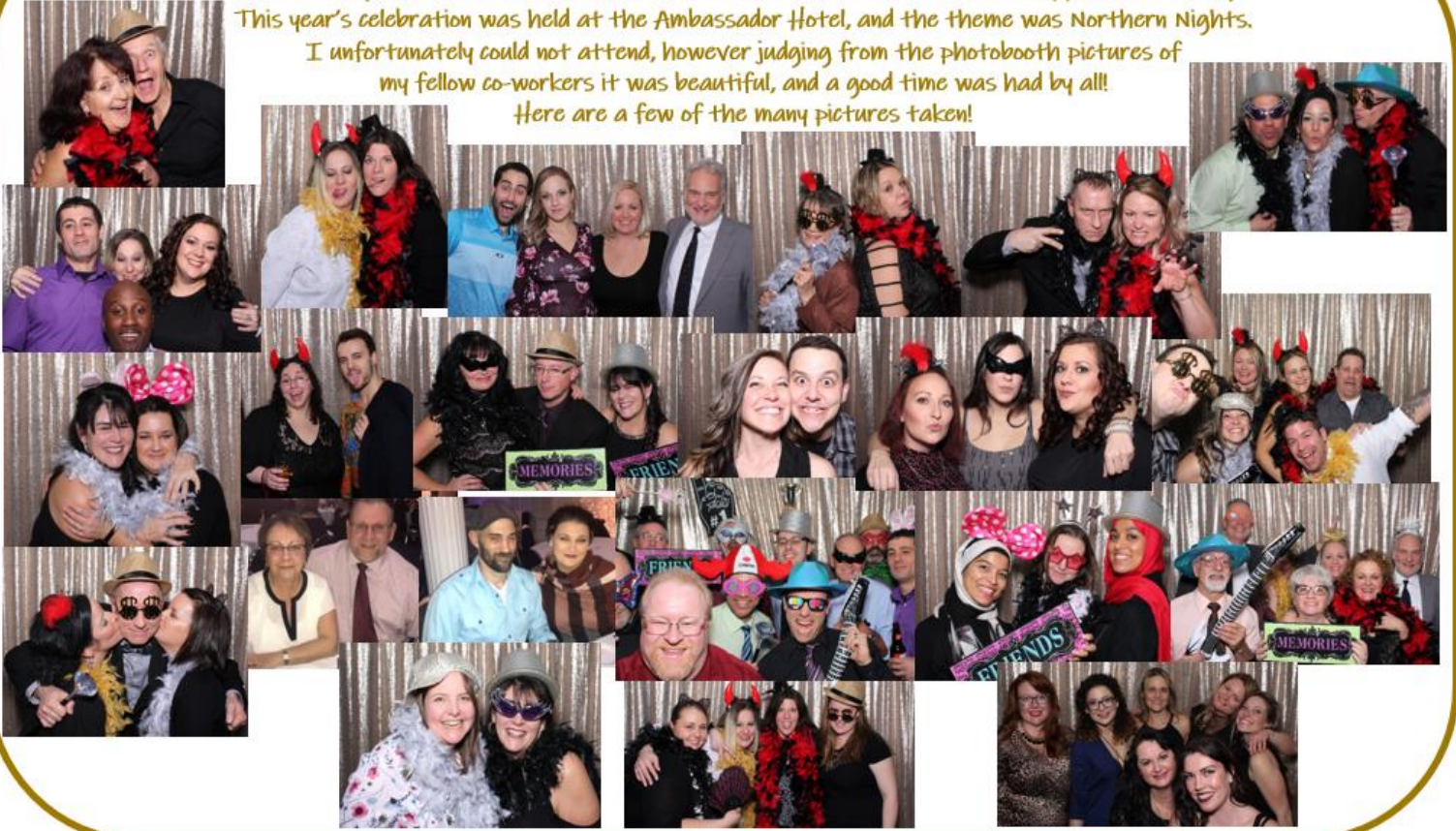


Our Staff Are Appreciated !

On January 12, 2019 Northern Communications hosted their annual Staff Appreciation Party! This year's celebration was held at the Ambassador Hotel, and the theme was Northern Nights.

I unfortunately could not attend, however judging from the photobooth pictures of my fellow co-workers it was beautiful, and a good time was had by all!

Here are a few of the many pictures taken!



We Are Hiring!!

**A Day Off with Pay
&
\$250 Employee Referral Bonus!**

We have a good problem to deal with! We need more staff – Northern911 is growing!! We need your help.

If you know of someone that is looking for work in Sudbury, please have them submit an application.

If you put someone's name in and they are hired it is a good thing for all involved.

- Your friend/associate gets a job working at a great place.
- Northern gets a new employee to help service our customers.
- With more staff there is less overtime and better shift scheduling.
- With more new part-time people hired, then more full-time positions are created for our existing part time staff.

So, if you bring us a candidate and we hire them¹, we would like to say *thank-you* by giving **YOU**:

One day off² with pay and \$250 as a referral bonus!!

An extra-long weekend and some cash can come in handy at some point!

You are responsible for notifying, other than notifying the manager prior to the candidate being interviewed that you have referred them – IT'S THAT SIMPLE!!

Please don't hesitate to recommend somebody you truly feel would be good for the job. Their performance is just that... "their" performance. And we would never take their performance, good or bad, as a reflection of yours.

Company Perks

Free Parking	Discounted Cell Phone Plans with ROGERS
Free Voicemail Account	Discounted Alarm Equipment
Free Annual Staff Appreciation Party	Free Alarm Monitoring
Free Kids Christmas Party – Including a Gift (under 8yrs old)	Free Sudbury Wolves Tickets available
Health Benefits & Matched Pension Plan	R.R.S.P. Remittance Program On-Going
Paid Training	Continuing Education Funding
Sports Sponsorship for 2 Employee's Children	Company Sponsored "Free Lunch Days"
10% Toppers Pizza Discount	Discounted GoodLife Fitness Membership
Discounted Company T-Shirts (\$5.00 each)	

TOTAL VALUE OVER \$5,000 A YEAR

**Northern 911
Emergency Response Specialists**

**WE'RE
HIRING**

**Helpline
Service Coordinator**

**WE'RE
HIRING**

**True Steel Security
Operations & Customer Care Associate**

**WE'RE
HIRING**