

November 15, 2018

To Whom It May Concern

Re: Northern Communications Services Inc.

Dear Sir or Madam:

Homestead Land Holdings Limited has utilized Northern Communications Services Inc. for approximately the last 2 years. We consider them a valued service provider and they have been instrumental in assisting Homestead Land Holdings Limited in reducing the after-hours calls to our building staff, allowing them to get much needed rest and enjoyment of their time off.

Northern Communications' duties have been to screen and record routine calls after regular working hours, while passing on true emergency situations to the appropriate staff level in a timely and professional manner. Their services also involved daily reporting of the after-hours calls to the Homestead Management personnel for review and resolution the following morning. Northern have also been most cooperative and efficient in adjusting records regarding changing staff and responsibilities to ensure the necessary calls are being forwarded to the correct Homestead Manager.

When requested, Northern Communications have been able to provide Homestead with details regarding specific types of calls, or information regarding traffic to a particular number or area, in the form of charts or lists.

I would have no hesitation in recommending the services of Northern Communications Services Inc. to a potential business partner.

Should you require any further information, please do not hesitate to contact the undersigned.

Regards,


Scott Topping
Chief Operating Officer

ST:cp