



Northern Communications

AODA Customer Service Feedback Form

Thank you for visiting Northern Communications. We value all of our customers and continuously strive to meet everyone's needs. To assist us in providing excellent customer service, please complete this form. Your completed form can be dropped off with reception at 230 Alder Street, Sudbury, ON P3E 4J2 or sent via email info@northerncom.com.

Please tell us the date and time of your visit:

Date: _____

Time: _____

1. Did we respond to and meet your customer service needs today?

- Yes
- No
- Somewhat

Comments:

2. Was our customer service provided to you in an accessible manner?

- Yes
- No
- Somewhat

Comments:

3. Did you have any problems accessing our goods and services?

- Yes
- No
- Somewhat

Comments:



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4. Is there anything Northern Communications can do to make it easier for you to access our goods and services?

- Yes
- No
- Somewhat

Comments:

5. Please provide us with any additional comments or feedback that you have.

Customer Contact Information (Optional)

Please complete if you wish to be contacted.

Name: _____

Preferred method of contact:

Telephone:

Phone Number(s): _____

Email:

Email Address: _____

Mail:

Mailing Address: _____

Thank you for your feedback.